

### What is the Survey of Graduates Form?

The Survey of Graduates Form collects graduates' perceptions of key components of their residency program. Questions about their practice setting are also incorporated. The National Center for Evaluation of Residency Programs administers the form, processes and interprets the results, providing you with a detailed report and analysis of the data. The results provide feedback and recommendations to improve your program, resident satisfaction and your ability to attract better residents.

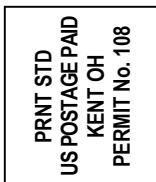
### What is the National Center for Evaluation of Residency Programs?


The National Center was created specifically to offer services which enhance your residency program. It is an independent, objective and confidential source of professional information and expertise.

In a time of intense competition, the National Center can help your residency program provide the highest quality education.

### Questions?

Call the National Center  
at (330) 678-2011  
or visit our Web site at  
[www.ncerp.com](http://www.ncerp.com)



 National Center for Evaluation  
of Residency Programs  
315 Elmwood Drive  
Kent, OH 44240

Feedback for Success

- ✓ How do your graduates **evaluate** their residency training?
- ✓ How are your graduates **functioning** in their practice?
- ✓ Does your program adequately **prepare** graduates for the realities of medical practice?
- ✓ What do your graduates see as key **strengths** and problem areas of your program?
- ✓ How do your graduates see their preparation for the independent practice of medicine in the **six areas of competency** or your specific RRC competencies?

The **Survey of Graduates Form**—an efficient method for collecting graduates' evaluations of the strength of your program.



### Why ask graduates?

- Clear feedback from program graduates can help you make improvements in your program to establish or keep its competitive edge.
- Feedback from graduates is required by some Residency Review Committees. Systematic written evaluations from program alumni are a part of the internal review of any program.
- Graduates see the program from perspectives different than those of your residents and applicants and can tell you if your program has met its objectives. Positive feedback from graduates can be used in your program publicity.

### Will it give me information I need?

Important questions common to all programs are included. Questions are added to address specific program goals. Responses from the entire group of graduates, as well as subsets within the group, can be statistically summarized. The survey contains 40 questions, takes 15-20 minutes to complete and covers:

- Content and balance of the educational program
- Preparation for practice and transition into practice
- Acquisition of key attitudes, knowledge and skills related to the competencies or RRC requirements.
- Characteristics of faculty and program leadership
- Characteristics of the residents
- Working conditions and supervision during residency
- Current practice setting and activities

### What are the benefits to your program faculty and residents?

Effective decision-makers must possess accurate data. The survey poses sensitive questions; the results are compiled and interpreted by an objective and independent professional service. No one in your organization is responsible for framing questions or interpreting results. The process is free from biases in your organization.

### Why use a professional evaluation service?

- You communicate your interest in obtaining a complete, accurate profile of your graduates' views of the program. You respect the graduates' privacy through assured confidentiality. Our forms are clear and easy to complete, and our methods are proven.
- Our interpretation of the results and our specific recommendations provide insight into how to improve even the best program.
- You save time and the time of your staff.
- The certified report is sent only to you. You control dissemination of the information of those concerned with your program.

### How it works:

**A.** The National Center receives:

- A Request-for-Service Form
- A list of graduates you would like to complete the survey. Include name, year of graduation, office and home address.

**B.** The National Center mails each graduate a cover letter that explains your desire for information, notes the independence of the Center and assures confidentiality of data. The survey is included with a business reply envelope.

**C.** Each returned survey is identified at the National Center by its unique code number. Multiple mailings are made to graduates to encourage a higher response rate.

**D.** The Center provides summary statistics of graduates' responses by showing the response frequency for each of the 40 items. Narrative comments are typed verbatim, and specific recommendations are made based on the results.

### Questions?

Call the Center at  
(330) 678-2011

### Request-for-Services Form

- YES!** Assist me in gaining insight into graduates' perceptions of our program. I would like the graduates on the enclosed list to complete the survey. I understand that I will personally receive the confidential report and professional interpretation prepared by the National Center. Additional copies will be made available only with my consent. The Center will release no additional information without written authorization.

\_\_\_\_\_ Date

\_\_\_\_\_ Signature of Director/Institutional Representative

\_\_\_\_\_ Name

\_\_\_\_\_ Title

\_\_\_\_\_ Institution

\_\_\_\_\_ Address

\_\_\_\_\_ Phone

\_\_\_\_\_ Programs

### Payment Information

Please enclose a \$250 check for the basic subscription. Additional payment for processing and analysis is due on receipt of the certified report and professional interpretation according to the following schedule:

- For 15 graduates or fewer, the minimum processing fee is \$600. For each additional graduate who submits a Survey of Graduates Form, there is a \$40 charge.

### Please return form to:



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of Residency Programs**

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