

### What is the Post Match Survey Form?

Once match lists are submitted, the National Center surveys the candidates to determine the reasons for their NRMP match rank-order decisions. Perceptions about the program, hospital, community and medical community are collected using the 60-item Post Match Survey Form.

The Center then processes and interprets these results, providing you with a detailed report, analysis and interpretation of the data. The results and accompanying recommendations help improve your program and recruitment effort.

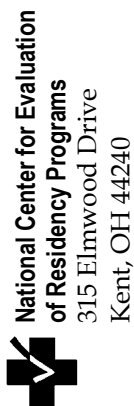
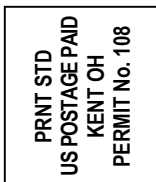
### What is the National Center for Evaluation of Residency Programs?

The National Center was created specifically to offer services which enhance your residency program. It is an independent, objective and confidential source of professional information and expertise.

In a time of intense competition, the National Center can help your residency program provide the highest quality education.

### Questions?

Call the National Center  
at (330) 678-2011  
or visit our Web site at  
[www.ncerp.com](http://www.ncerp.com)



Feedback for Success

- ✓ How **effective** have your recruitment efforts been?
- ✓ What do applicants **think** about your program, hospital and community?
- ✓ What factors **influenced** candidates' decisions to rank your program?
- ✓ How does your program **measure up**?

The **Post Match Survey Form**—  
a practical, efficient method for obtaining systematic feedback to improve your program and your recruitment activity.



### Why ask candidates?

- You need systematic feedback to improve your program and recruitment effort.
- Candidates see the program from different perspectives than those of your residents and program graduates.
- To be effective, you must understand the candidates' perceptions. Unbiased documentation of these perceptions is vital to the department, hospital or medical school.

### Will it give me the information I need?

Important questions common to all programs are included on the survey. Responses from the entire group of candidates, as well as subsets within the group, can be statistically summarized. The survey contains 60 questions, takes 20-30 minutes to complete, and covers:

- Program director and leadership
  - Contribution and support by department, hospital and medical school
  - Quality and interest of faculty
  - Quality and interest of residents
  - Working conditions, hours, pay and benefits
  - Educational activities and environment
  - Personal life, lifestyle and family factors
  - Geographic or community factors that influence decision-making
  - Specific responses to the recruitment process
- The report includes interpretations of candidate responses and provides clear recommendations about what how to improve recruitment results.

### What are the benefits to your program faculty and residents?

As the program director/administrator, you must possess accurate data for future decision-making. The Post Match Survey poses sensitive questions, the answers to which are compiled and interpreted by an objective, independent, professional service. Although customized survey items addressing local issues may be added, no one in your organization can introduce bias during the construction of the survey questions or the interpretation of results. Accurate feedback is important for success.

### Why use a professional evaluation service?

- You communicate your commitment to the program and your interest in candidates' opinions regarding factors that influence match decisions.
- You respect the candidates' privacy through assured confidentiality, but are able to obtain systematic feedback. As a result, you gain an accurate and complete picture.
- Interpretation of the results and recommendations may give you new insights into your recruitment activities and your program.
- The final report is a confidential document sent only to you, so you control dissemination of the information. It can be shared with those concerned about match results.

### How it works:

**A.** The National Center receives:

- A Request-for-Services Form
- A list of candidates whom you would like to complete the Post Match Survey. Include name, medical school and home address.

**B.** The Center mails a cover letter explaining your desire for information, the independence of the National Center, an assurance of confidentiality and a description of the payment. The survey, coded with an ID number, is included with a business reply envelope.

**C.** Multiple mailings are made. When response is received, a thank-you note and a check for \$20 are mailed to each responding candidate.

**D.** The Center provides summary statistics, showing the response frequency for the 60 items. Narrative candidate comments are typed verbatim. A certified report with a professional interpretation is provided to the person who signed the Request for Services Form.

### How does the National Center obtain a high response rate?

The Center is independent and assures confidentiality to each respondent. Our forms are clear and easy to complete. We send repeated mailings. By reimbursing candidates for completing the survey, they take time to provide helpful feedback.

### Request for Services Form

- YES**—assist me in gaining insight into candidates' perceptions of our program, hospital and community. I would like the attached list of applicants to complete the Post Match Survey Form. I understand that I will personally receive the confidential report and interpretation prepared by the Center. Additional copies will be made available only with my consent. The Center will release no additional information without written authorization.

\_\_\_\_\_ Date

\_\_\_\_\_ Signature of Director/Institutional Representative

\_\_\_\_\_ Name

\_\_\_\_\_ Title

\_\_\_\_\_ Institution

\_\_\_\_\_ Address

\_\_\_\_\_ Phone

\_\_\_\_\_ Programs

### Payment Information

Please enclose a \$250 check for the basic subscription. Additional payment for processing and analysis is due on receipt of the certified report and professional interpretation according to the following schedule:

- For 15 graduates or fewer, the minimum processing fee is \$1,050. For each additional graduate who submits a Post Match Survey Form, there is a \$60 charge which includes the \$20 payment to the candidate.

### Please return form to:



**National Center for Evaluation  
of Residency Programs**

315 Elmwood Drive

Kent, OH 44240

Ph: 330-678-2011

Fax: 330-678-9199

e-mail: dbosshart@ncerp.com